

Caregiver Support Program

Two Programs: What's the Difference?



The Caregiver Support Program is comprised of 2 separate programs: the Program of General Caregiver Support Services (PGCSS) and the Program of Comprehensive Assistance for Family Caregivers (PCAFC).

What is the Program of General Caregiver Support Services? (PGCSS)

PGCSS is the core of VA's Caregiver Support Program (CSP). The program provides peer support mentoring, skills training, coaching, telephone support, online programs, and referrals to available resources to caregivers of Veterans. The Veteran must be enrolled in Department of Veterans Affairs (VA) health care and be receiving assistance from a caregiver in order for the caregiver to participate.

- [Frequently Asked Questions](#)

To enroll, please reach out to the facility [Caregiver Support Team](#) or request a referral from the Veteran's provider.

What is the Program of Comprehensive Assistance for Family Caregivers? (PCAFC)

PCAFC offers enhanced clinical support and services for caregivers of eligible Veterans who have a serious injury (or illness) and require in-person personal care services among other requirements.

- [Eligibility Information](#)
- [Apply for PCAFC](#)

Why is this important to you?

CSP provides services to caregivers of Veterans of all eras enrolled in VA health care. To learn more about PGCSS, PCAFC, and caregiver services visit us online: www.caregiver.va.gov

Type of Support	PGCSS	PCAFC
Caregiver Support Team	✓	✓
Resources for Enhancing All Caregivers Health (REACH) VA	✓	✓
Caregiver Support Line	✓	✓
Caregiver Health & Wellbeing Coaching	✓	✓
Building Better Caregivers	✓	✓
Supportive Services	✓	✓
Caregivers FIRST Skills Training	✓	✓
Peer Support Mentoring	✓	✓
Respite Care	✓	✓
Annie Caregiver Text	✓	✓
Self-care/Resilience courses	✓	✓
Connection to VA/Community Resources	✓	✓
Caregiver & Family Resource Fairs	✓	✓
VA S.A.V.E. Training	✓	✓
Mental Health Counseling (as applicable)	✓	✓
CHAMPVA (if uninsured)		✓
Monthly Stipend		✓
Beneficiary Travel (as applicable)		✓

VA Caregiver Support Line
1-855-260-3274 toll-free